

Vintage Lounge Wine Club FAQs

- **How much is the Wine Club Membership Fee?**
 - It is a one-time \$100 fee.
 - You may also purchase a bottle of wine of equal value (\$100) or more to waive the membership fee.
- **How can I purchase a Membership?**
 - Memberships can be purchased at Vintage or on our website, vintagechs.com
- **Why is an email address required to join?**
 - Members-only special offers and events are communicated by email. You may opt out at any time. Email addresses also help to prevent duplicate accounts.
- **What are the benefits of the Membership?**
 - Earn Loyalty Points that can be redeemed. \$1.00 = 1 Point
 - Complimentary Monthly Wine Tastings
 - 30% off To-Go Bottles of Wine in store
 - Exclusive Happy Hour Tuesdays from 5-7pm with discounted rotating selections
 - E-mail Newsletter with Special Offers & Early Access to Events
 - Cut the line access on the Weekends
- **How do I earn Loyalty Points?**
 - Earn 1 point for every \$1 you spend, excluding tax and gratuity, at Vintage.
 - Points may not be earned for purchases made prior to enrollment and Gift Cards.
- **How do I use Loyalty Points?**
 - Only a member paying their respective bill will be credited with points.
 - Each time your points balance reaches or exceeds 250, those 250 points are converted into \$25 reward dollars that are stored on in your account. These points must be redeemed in \$25 increments per transaction.
- **How do I spend my reward dollars?**
 - Rewards may be redeemed for food, beverage, and retail items offered in store.
 - Points and rewards are not redeemable for cash or Gift Cards. We reserve the right to modify the membership benefits in equal value.
- **What happens if I lose my card?**
 - There will be a \$20 replacement fee for each card lost.
- **Who do I contact with any questions, comments or concerns?**
 - Please send an email to wineclub@vintagechs.com